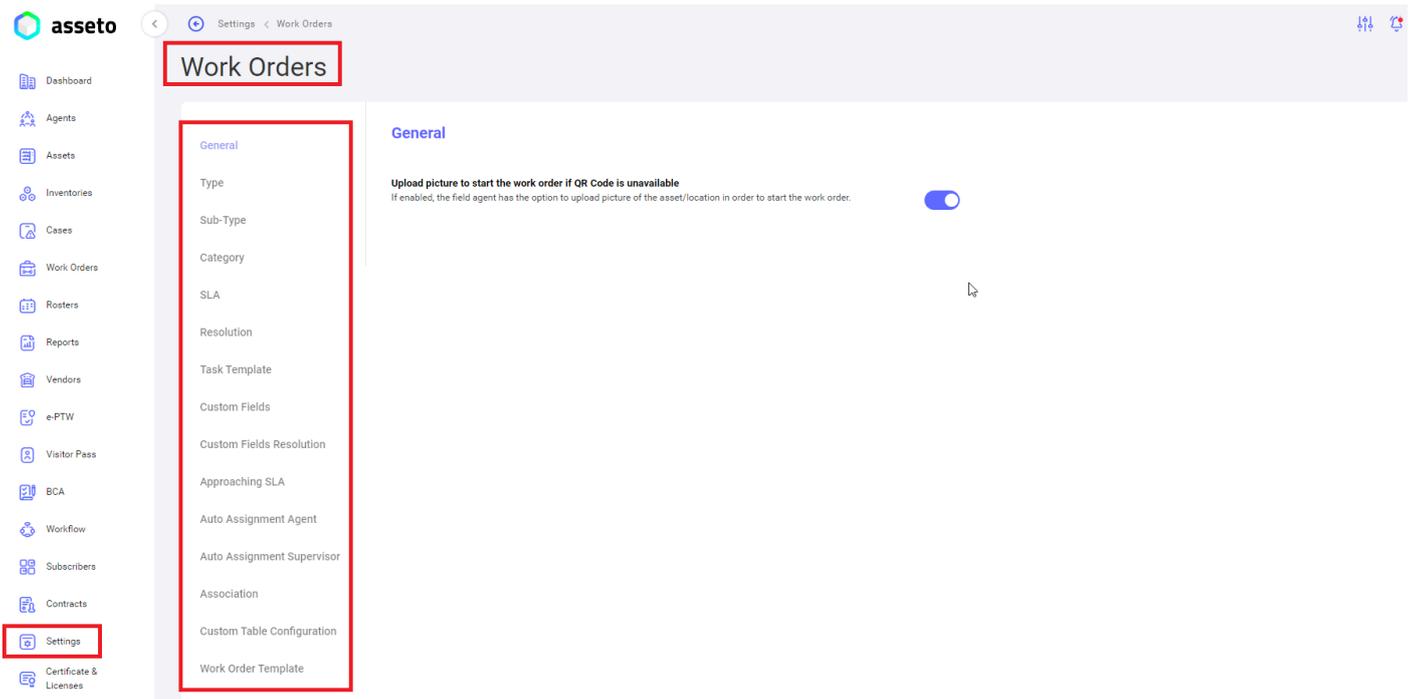


6. Work Orders

User can configure General (If enabled, the field agent has the option to upload picture of the asset/location in order to start the work order), Work order type, Sub-type, Category, SLA, Resolution, Task Template, custom fields, custom fields resolution, approaching SLA, auto assignment agent, auto assignment supervisor, association, custom table configuration and work order template. Options are available as menu on left side, General is highlighted by default.



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