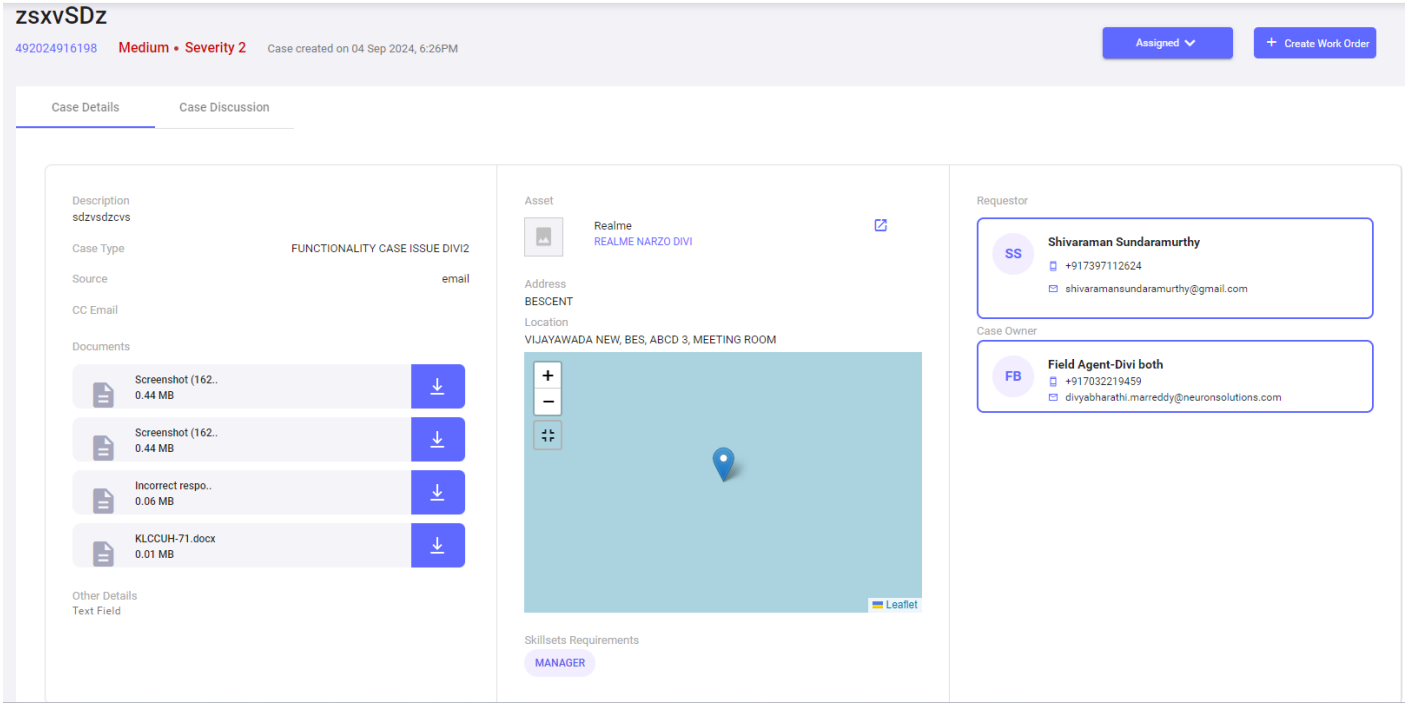
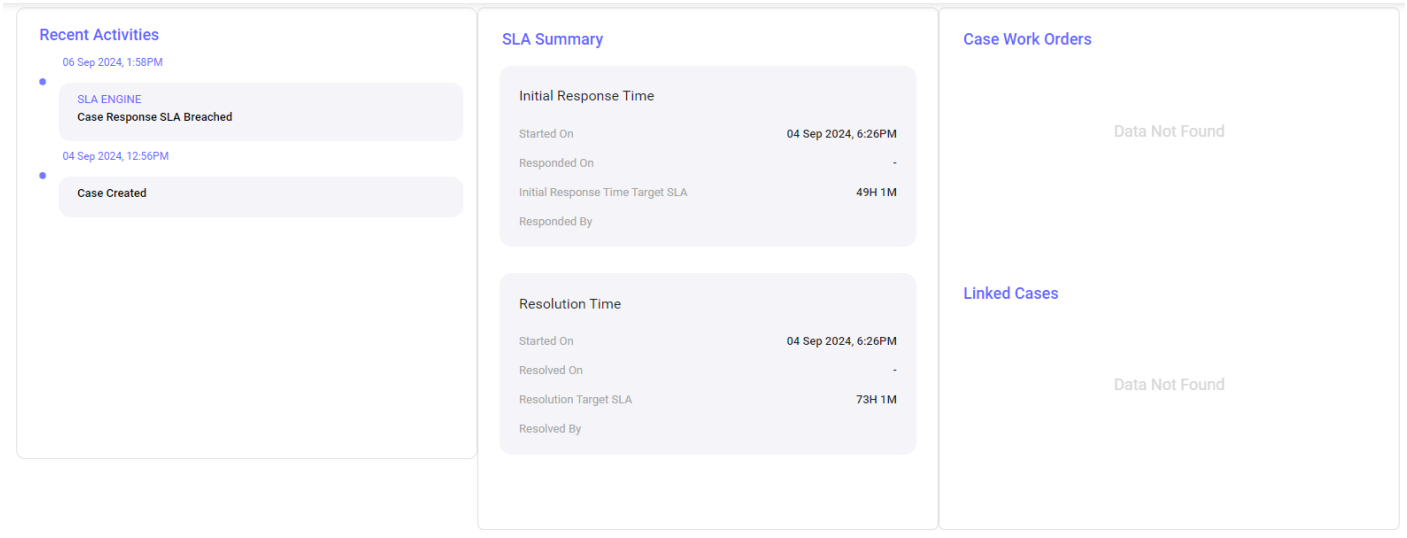
5. Case Details Page

Case Details Page View:

Case details page provides a detailed view of the Case. The field valued filled during Case creation can be viewed in the details page. Additionally, it provides information on recent activities of the specific Case along with the time stamp. It also provides information on Work orders associated with the Case. The status of the Case will be displayed at the top right. It also provides flexibility to create work order without navigating to Work order Module.





Comments

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