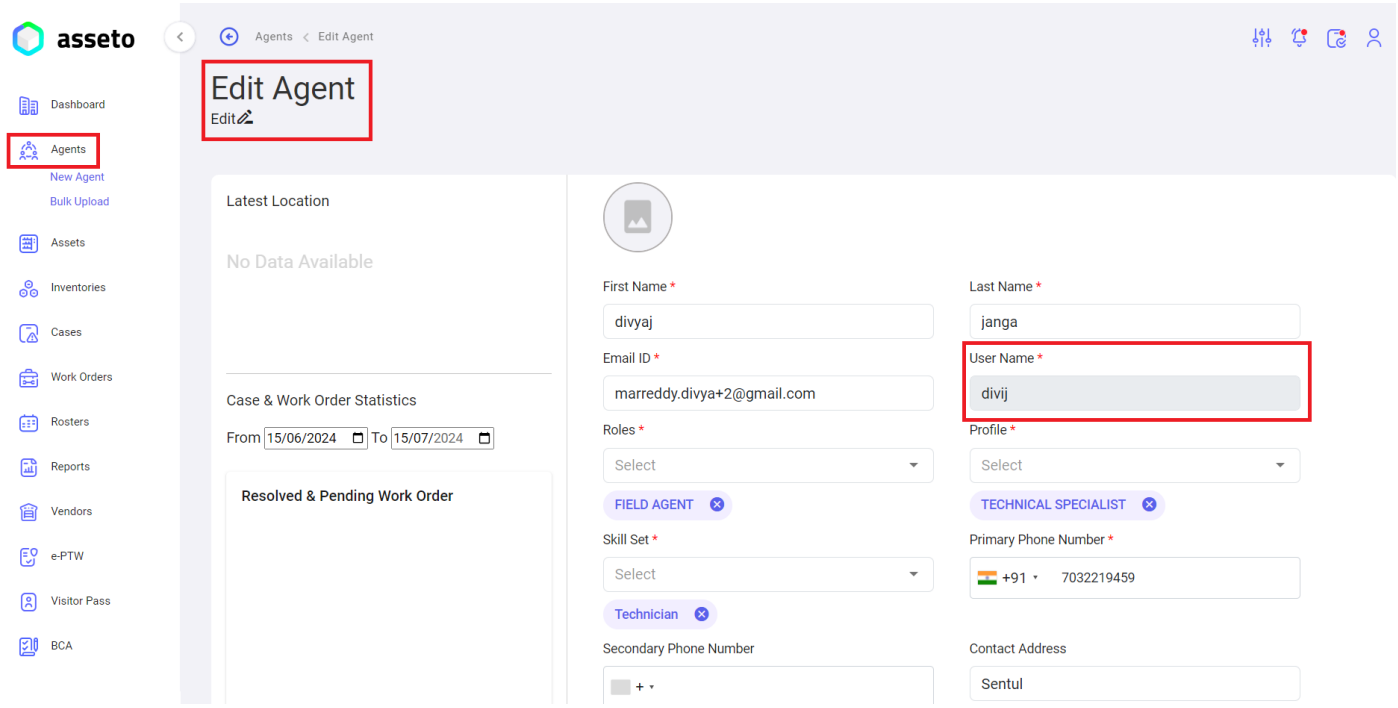
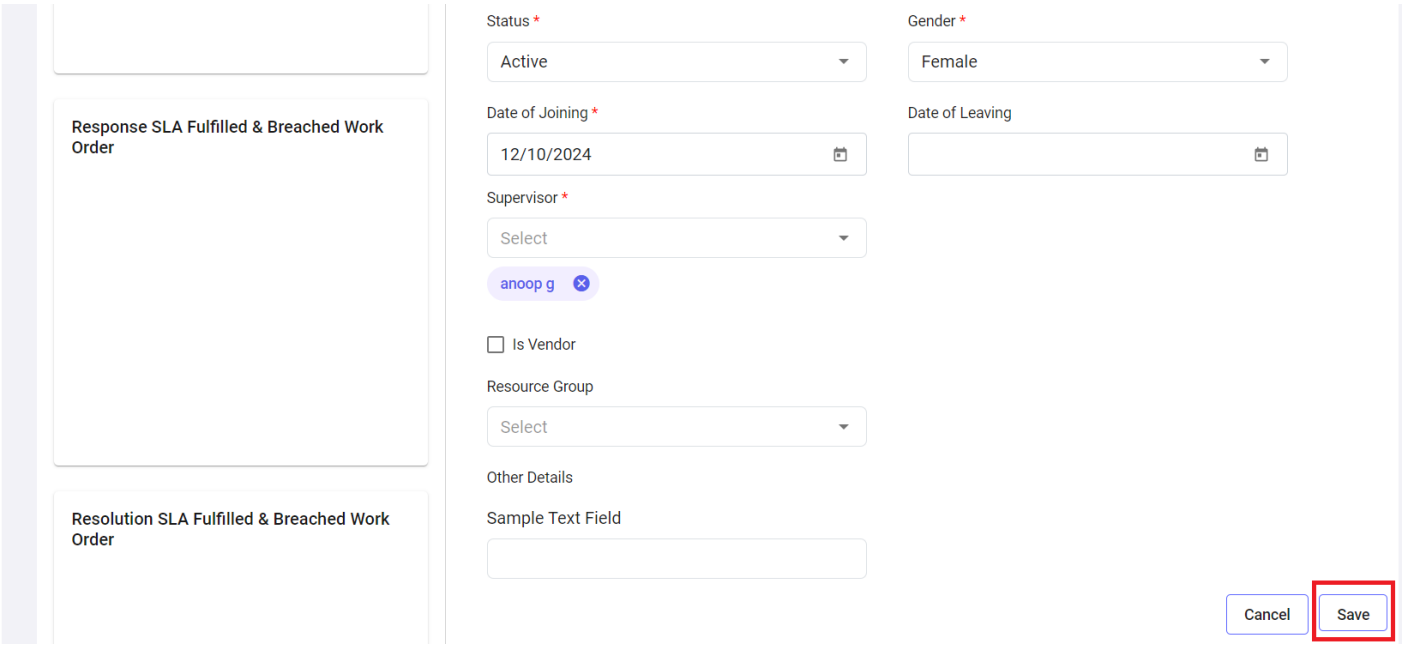
2.8. Agent Edit

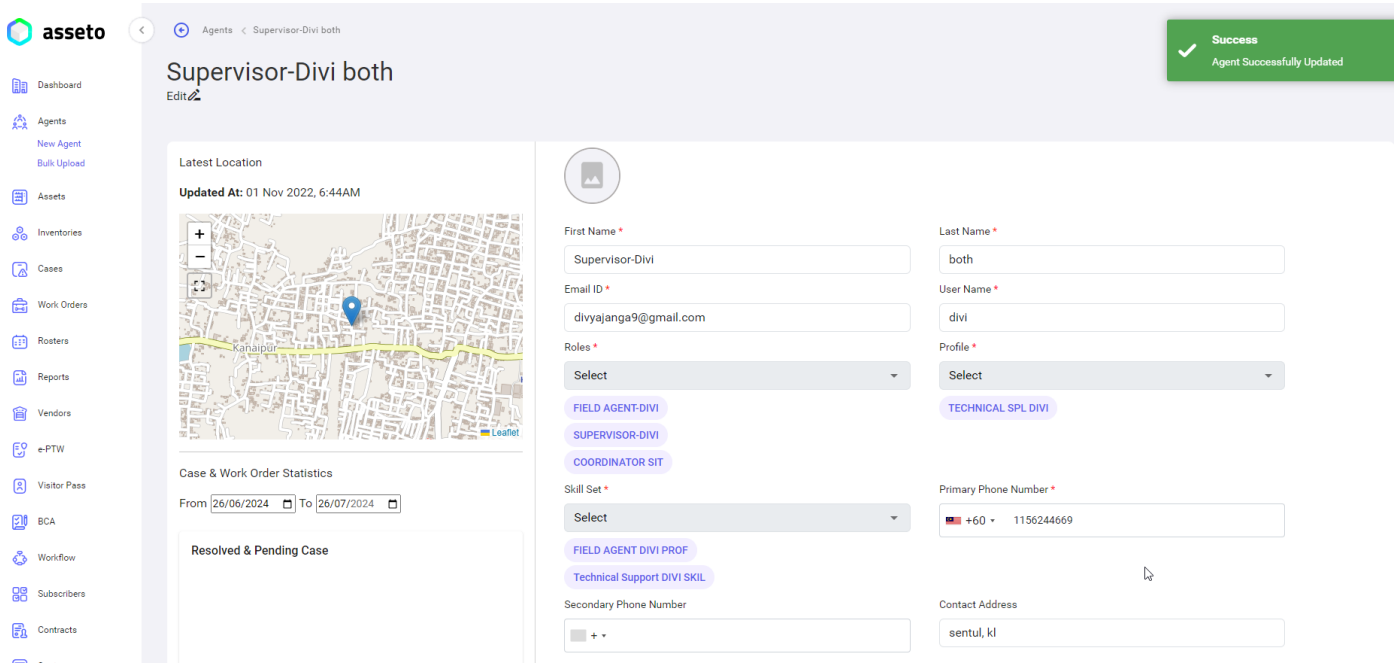
Agent Edit: On the agent details view page, the user can edit and update the agent details by clicking on the edit icon located near the agent's name in the top left corner of the page.



Note: Greyed-out fields are not editable.



Update the data and click the "Save" button at the bottom of the page. The system will navigate back to the agent's detail view page, and a confirmation message, "Agent successfully updated," will be displayed.



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