

# 2. Work Order Dashboard

## Work Order Dashboard:

By clicking on the Work Order module from the platform, the Work order list dashboard will appear. The dashboard contains the following details below:

The screenshot displays the 'Work Orders' dashboard in the Asseto system. The interface includes a sidebar with navigation options like Dashboard, Agents, Assets, Inventories, Cases, Work Orders, Rosters, Reports, Vendors, ePTW, Visitor Pass, and BCA. The main content area features a 'Work Orders' title, a team selector ('My Team'), and a filter section with tabs for 'Today', 'Week', 'Month', 'Year', and 'Custom', along with a date selector for '04 Jul 2024'. Below this is a grid of summary cards showing counts for 'SLA Fulfilled' (1915), 'SLA Breached' (8990), and various work order statuses: 'Awaiting Response' (23), 'Assigned' (5021), 'In Progress' (474), 'Rescheduled' (45), 'Resolved' (2475), 'Closed' (362), 'Paused' (27), and 'Cancelled' (311). At the bottom, there is a table of work orders with columns for ID, Subject, Asset Name, Work Order Type, Work Order Sub Type, Response Time SLA, Resolution Time SLA, Start Date, Start Time, Assignee (Agent), Created Date, Status, Due Date, and Action. The table shows one work order with ID 472024219503, subject 'Auto Created WO-VV', asset 'PostMan Second', type 'HMAN', and sub-type 'HMAN TP'. The table is accompanied by icons for location, user, and calendar, and dropdown menus for 'All Work Orders' and 'All'. A search bar, filter button, and action menu are also present.

1. List of Work orders for Today (Current day) / Week / Month / Year based on the user selection.
2. **The Date section with Calendar icon:** To show the date based on the frequency that the User selects. The frequencies are Today, Week, Month, Year, Custom.
3. **Different statuses** of Work Orders and count against each status of the Work order is displayed.
4. **4 lines icon:** to show the dynamic table which displays the list of work orders and related information.
5. **Location icon:** which shows the Location.
6. **User interface icon:** To shows the details of Agents and Work order details of the Agents.
7. **Calendar icon:** To show scheduled Work order details.
8. **Work Order Type drop down:** Filter parameters based on different types of Work orders.
9. **Work Order Status drop down:** To filter the Work order by statuses like Active WO, SLA Breached, Closed WO.
10. **Search:** To search specific Work order.
11. **Filter:** To apply filter condition based on different parameters. I.e., Work order, Asset, Location and Others.

12. **3 Dots icon:** To show additional features. I.e., New schedule, Generate Work order details report, Generate Work order summary report, customize table view.

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