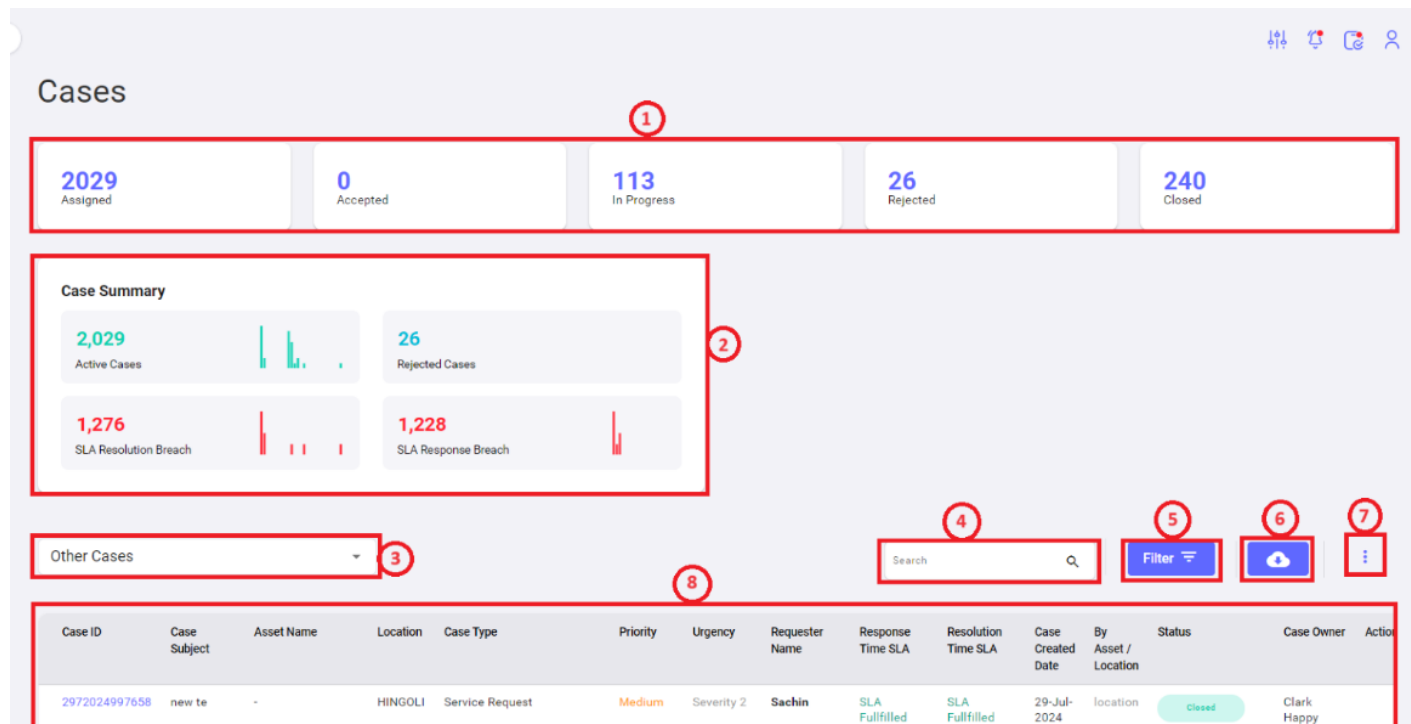


2. Case Module Dashboard

The Case dashboard provides an overview and statistics of all the Cases generated in the module. Below are the details displayed on the Case dashboard.



- 1. Widget:** Different status and the number of cases against the statuses in the module.
- 2. Case summary:** It shows the number of cases that are in active status, number of cases that are rejected, number of Cases for which the Response / resolution SLA are breached.
- 3. Cases drop down:** It has 2 options. I.e., My Cases and other Cases. User can view the list of Cases based on the type they select.
- 4. Search:** To provide flexibility to search specific Case with the key word.
- 5. Filter:** To add filter condition. Based on the filter condition that the User defines, Cases will be displayed.
- 6. Export icon:** To export the list of Cases displayed on the dashboard.
- 7. 3 Dots icon:** To customize the table view.
- 8. List view:** To view the list of Cases created. All Cases are displayed in the dynamic table.

Revision #2

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